

## WELCOME

We warmly welcome you to Petit Bois Fűred, where luxury and elegance meet tranquility. We are delighted to have you as our guest!

We hope that your stay will be enriched with special moments and that the harmony and surroundings of Petit Bois will provide the perfect environment for relaxation.

Please do not hesitate to reach out to us if you have any requests or wishes – we are here to make your time with us unforgettable.

We hope the informational materials we have compiled will be a great help during your stay.

We wish you a pleasant stay!



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### RECEPTION

Opening Hours: 00:00 – 24:00  
Phone: 06-30-258-9371  
Email: [info@petitbois.hu](mailto:info@petitbois.hu)

### ROOFTOP BAR

Phone: 06-30-258-8564  
Email: [rooftop@petitbois.hu](mailto:rooftop@petitbois.hu)



## GUEST INFORMATION

### **Adapters, Converters, Chargers**

If you need an international adapter or converter, please inform our reception staff, who will gladly provide these for you.

### **Air Conditioning**

You can operate the air conditioning via the wall-mounted controller in order to adjust the desired temperature.

### **Arrival**

Rooms are available for check-in from 3:00 PM on the day of arrival.

### **Bathrobes, towels, Spa bag, personal scale**

Bathrobes, towels, and personal scales are provided free of charge to all our guests and are placed in the rooms in advance.

Spa bags are available for purchase in the Petit Bois Shop.

### **Bathroom Chairs**

If you require an extra bathroom chair, please notify our staff, who will gladly provide it to you.

### **Bed Linen Change**

Bed linens are changed every two days. Upon special request, daily changes of linens and towels are also available free of charge.

## **Breakfast**

Breakfast is included in the room rate and is available daily from 8:30 AM to 12:00 PM at the Rooftop Bar.

Breakfast for our hotel guests: fresh pastries with butter and jam, 1 choice of cold and/or hot dish, 1 choice of hot and cold drink and 1 glass of prosecco.

If you would prefer to enjoy breakfast in the comfort of your room, please let our staff know by contacting us using one of the details above.

## **Car Rental**

For car rental requests, please contact our reception staff.

## **Checkout**

Guests are kindly asked to vacate their rooms by 12:00 PM on the day of departure.

## **Concierge**

Our colleagues at the reception desk and our concierge are available from 8:00 AM to 8:00 PM to answer any questions you may have.

## **"Do Not Disturb"**

To ensure privacy, please activate the 'Do Not Disturb' switch in your room, located on the wall-mounted panel next to the entrance of your room.

## **Electricity**

Electricity is 220V/50Hz. Room electrical systems are activated with a key card; please insert it into the holder above the light switch.

## Electric Charging Station

Guests can charge electric bicycles or scooters at the designated area in the Petit Bois underground garage.

## Emergency

In case of emergency, please notify the reception immediately!

## Healthcare and Pharmacy

Our reception staff is happy to provide further information if needed.

## Housekeeping

Daily housekeeping is provided from 8:00 AM to 4:00 PM. For specific timing requests, please notify the staff, or use the switch provided for this purpose on the wall-mounted panel.

## Internet Access

Complimentary unlimited Wi-Fi is available throughout the Petit Bois Fűred property.



Network Name: PetitBois-Guest

Password: PetitBoisGuest

In-room LAN connection is also available free of charge. For connectivity issues, please contact the reception.

## Ironing

Ironing services are available daily from 8:00 AM to 8:00 PM and completed within one hour.

## **IT Support**

For IT support, please contact our reception.

## **Laundry Service**

Laundry services are available daily. Please submit your laundry by 9:00 AM to have it washed and ironed by the evening.

## **Lost Items**

Lost items are handed over to the reception. Please inquire with our staff for assistance.

## **Luggage Storage and Transport**

Our reception is happy to assist you with your luggage. Complimentary storage is available in the luggage room next to the reception.

## **Massage**

You can find our current massage and health care treatments on the Spa Menu. To make an appointment, please contact our colleagues at the reception desk.

## **Medications**

We trust that you will not need any medications during your stay. First aid supplies and medications are available at the reception desk if needed.

## **Minibar**

All rooms are equipped with a minibar, the contents of which are included in the room rate.

## **Office Services, Printing**

Printing and photocopying services are available at the reception. Writing tools, paper, and envelopes are provided in the rooms.

## **Parking**

We provide free parking for all our guests in the Petit Bois area and in our underground garage. The electric car charging station located in our underground garage is available to all our guests free of charge.

## **Payment Methods**

We accept the following payment methods: Visa, MasterCard, American Express Card, cash, and bank transfers.

Please note that SZÉP cards are not accepted.

## **Pillows, Blankets**

Extra pillows, blankets, or anti-allergenic bedding are available upon request.

## **Room Service**

Our room service is available to our guests every day of the week during the opening hours of the Rooftop Bar. The room service charge is 15% of the price of the food and drinks on the current menu and drinks list.

Please contact the reception desk or our Rooftop Bar to request room service.

## **Safety**

For the safety of our guests, communal areas are equipped with surveillance cameras. Recordings are stored as per the legal regulations.

## **Safe Deposit**

Integrated safes are available in all Petit Bois rooms. Upon request, valuables can also be stored in the central safe at the reception.

## **Sewing Services**

Basic sewing kits are available in the rooms. For additional services, please contact our staff.

## **Shoe cleaning, shoe cleaning equipment**

We provide shoe cleaning kits for all guests in our rooms. If you wish to use our shoe cleaning equipment, you will find it in the elevator lobby on the garage level. For further shoe cleaning requests, please contact the reception desk.

## **Slippers**

Slippers are provided free of charge to all our guests and are placed in the rooms in advance.

## **Smoking**

Smoking is prohibited throughout the Petit Bois Fűred property, except in designated areas.

## **Souvenirs**

Souvenirs can be purchased at the Petit Bois Shop located next to the reception from 8:00 AM to 8:00 PM every day of the week. Please ask our reception staff for assistance.

## **SPA and Fitness**

The wellness and fitness facilities are open 24/7 for our guests.

## **Taxi, Transfers**

For taxi or transfer services, please contact the reception.

## **Telephone**

Free public phones are available at the reception and in the rooms.

## **Television**

A wide range of local and international TV channels is available free of charge.

Press the remote control once to display the Petit Bois logo on the screen. To turn off the device completely, press and hold the power button on the remote control for at least 5 seconds.

## **Toiletries**

Complimentary toiletries are provided in all bathrooms. For additional items, please contact the staff.

The hotel's signature soap is available for purchase at the Petit Bois Shop.

## **Umbrellas**

Guests may use the umbrellas placed at the main entrance free of charge.

## **Wake-up Service**

To use our wake-up service, please contact the reception staff.